

COLAKOGLU METALLURGY

CHEMICAL LABORATORY DECLARATION OF QUALITY, IMPARTIALITY AND INDEPENDENCE

As Çolakoğlu Metallurgy Chemistry Laboratory Management; A Laboratory Management System in accordance with TS EN ISO / IEC 17025:2017 has been established and the documents stipulated by the standard have been published and put into practice.

As a Chemistry Laboratory;

- To keep the quality at the highest level with expert personnel who are constantly trained, whose skills are developed and whose competence is provided, by responding quickly to the changes that become needed as a result of the development of technology with the ability to provide resources, and with advanced professional and technical applications,
- To use test methods published by national/international and/or reliable organizations in testing services and to carry out validation studies in case of changes in test methods,
- To ensure the traceability of reference standards according to the international and interlaboratory system, to maintain its reliability and competence through interlaboratory comparisons, to produce accurate analysis results with consistent studies, to keep the measurement uncertainties required by the customer at the lowest level without neglecting them,
- With the help of cooperation with customers, to prevent customer complaints, to meet customer expectations and thus to increase customer satisfaction,
- To carry out laboratory activities by applying all the principles of speed, accuracy, honesty, continuity, reliability, equality, impartiality, independence and confidentiality,
- To comply with national and international legal regulations, Laws, Legislation and Obligations related to our Scope of Service, To follow innovations in testing and sampling activities, to update information, to operate control methods,
- To provide an environment that meets the requirements of TS EN ISO / IEC 17025: 2017 International Standard, to provide fast service in accordance with customer requests and legal requirements,
- To evaluate all kinds of requests regarding the testing services to be provided in our laboratory impartially, not to show privileges to any person, company or institution by keeping the wages of the employees independent of the number of jobs they do or the results obtained from these jobs, not to put pressure on the employees, not to influence the personnel, to provide services by acting in

Çolakoğlu Metalurji A.Ş.

Head Office • Rüzgarlıbahçe Mahallesi Çam Pınarı Sokak No:1 Interior Door No:16 • 34805 Beykoz / İstanbul • 444 2627 (CMAS)

Factory • Dilovası Organized Industrial Zone 1. Section Gökusu Caddesi No: 16 • 41455 Dilovası-Kocaeli • T: 0262 676 75 00 • F: 0262 754 84 20 - 641 41 11

• www.colakoglu.com.tr • Ticaret Sicil No: 99002 • Mersis No:0260007425800015



accordance with the service requirements in impartiality, to prevent external pressures and to protect the personnel in case of possible pressure. informing;

- Not to transfer customer information to third parties without the customer's written consent; protect customer property,
- To be responsible for the management of all information obtained or created during the realization of laboratory activities in line with legal obligations,
- Inform the customer in advance of the information to be made public, treat all other information as private information, except in cases where the information is made public by the customer or there is an agreement between the laboratory and the customer, and to treat this information as confidential information, where the laboratory is required by law or contractually authorized to disclose confidential information, unless prohibited by law, To inform the customer or the relevant person about the information to be disclosed, to keep the information about the customers obtained from sources other than the customer confidential between the customer and the laboratory and not to share it with the customer unless approved by the source,
- To determine the objectives for impartiality, to continuously define the risks that will affect the impartiality of the laboratory, to make risk definitions in a way that includes the risks arising from the activities or relations of the laboratory or the relations of its personnel, to carry out the necessary studies to eliminate or minimize this risk in case a risk against impartiality is identified,
- To indemnify customer damages caused by the fault of the Chemical Laboratory with Professional Liability Insurance,
- To provide resources to maintain and improve the TS EN ISO / IEC 17025: 2017 Laboratory Management System,
- To carry out the necessary activities for the personnel to learn, learn and apply the prepared documentation by adopting the prepared documentation, to learn these documents and to apply the analysis studies according to the procedures and principles written in these documents,
- We undertake to comply with the TS EN ISO / IEC 17025:2017 standard, customer requirements, legal requirements, ILAC / IAS guidelines, national and international legal regulations and laws, regulations and obligations related to our service scope, to follow innovations in testing and sampling activities, to update information, to operate control methods and to continuously improve the Laboratory Management System with the contribution of all personnel.

Quality Metallurgy and R&D Manager



Çolakoğlu Metalurji A.Ş.

Head Office • Rüzgarlıbahçe Mahallesi Çam Pınarı Sokak No:1 Interior Door No:16 • 34805 Beykoz / İstanbul • 444 2627 (CMAS)

Factory • Dilovası Organized Industrial Zone 1. Section Göksu Caddesi No: 16 • 41455 Dilovası-Kocaeli • T: 0262 676 75 00 • F: 0262 754 84 20 - 641 41 11

• www.colakoglu.com.tr • Ticaret Sicil No: 99002 • Mersis No:0260007425800015

